

**IMPORTANT NOTICE FROM  
THE OFFICE OF CHILD SUPPORT SERVICES**

Please be advised that effective immediately, the child support payment history you have been requesting for determination of eligibility for housing assistance will now be **available to the custodial parent on line at [www.cse.ri.gov](http://www.cse.ri.gov)**. The past twelve months of disbursements to the custodial parent is available to the parent by accessing the website with their assigned PIN. If the parent has lost their assigned PIN, they must request a new one through the voice response system at 458-4400. The PIN will be mailed to them and cannot be provided by phone due to issues of confidentiality. Please be aware that the custodial parent may have more than one case and should provide you with a payment history for each non custodial parent. You should ask the custodial parent how many cases she has as the first question.

This website tool has been especially designed to assist the custodial parents in providing information for housing and other benefits and to ease the burden of these numerous requests on the child support staff in manually gathering this information.

**Accordingly, this office will no longer provide information directly to the housing authority.**

Thank you for your cooperation.

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Sharon A. Santilli, Esquire  
Child Support Director