

In memoriam

This conference is dedicated to our friend and colleague, David Dugan, who passed away suddenly on March 28, 2016. David was Senior Legal Counsel for EOHHS and assigned to the Office of Child Support Services for the past 18 years.



David leaves behind his wife of 24 years, Barbara E. Grady, Esq. He was the father of two beautiful children, Ryan and Emily. He was a sweet and gentle person who always treated all of our customers with respect and dignity. His work at the OCSS helped thousands of families and children. That is a wonderful legacy of which his family should be proud.

Conference Information

- Corporate registration is \$125.00 per person, which includes exhibit table & breakfast/lunch
- Community based organizations receive a complimentary exhibit table
- \$ 25.00 per person to cover breakfast and lunch
- Attorneys registering for 1 CLE credit require an additional fee of \$20.00
- Please make your check payable to: Office of Child Support Services!

REGISTRATION

REGISTER ONLINE AT
WWW.CSE.RI.GOV/REGISTER/INDEX.PHP
OR SUBMIT COMPLETED FORM WITH
PAYMENT BEFORE MAY 8, 2016.

NAME:

EMAIL:

ORGANIZATION/ADDRESS:

REGISTRATION DEADLINE MAY 8, 2016!!

\$25.00 Registration Fee \$20 CLE Fee

OFFICE OF CHILD SUPPORT SERVICES
ATTN: KEVIN DONNELLY
77 DORRANCE STREET
PROVIDENCE, RI 02903
FAX: 401-458-4408

KEVIN.DONNELLY@DHS.RI.GOV

WWW.CSE.RI.GOV/REGISTER/INDEX.PHP



12TH ANNUAL CHILD SUPPORT CONFERENCE



Department of Human Services
Office of Child Support Services
77 Dorrance Street
Providence, RI 02903
(401) 458-4400

Friday May 20, 2016

8:30am to 4:00pm

Radisson Hotel

2081 Post Road

Warwick, Rhode Island





Families First

If we truly want to improve the lives of children we must put *families first* in our policies, procedures and in our actions.

During this exciting day you will hear how the Office of Child Support Services has put *families first* as demonstrated in: the ongoing Continuous Improvement Projects focused on customer service and early intervention; Project Restore; the Fresh Start Inmate Project and how we plan to interact and serve our customers through more modern technology as well as to better communicate through social media.

We also put *families first* when we focus on assuring the non-custodial parent experience “procedural justice” in Family Court and in the agency.

Come join us as we discuss these exciting topics.

CONFERENCE AGENDA

2016 ANNUAL CHILD SUPPORT CONFERENCE

8:30am to 9:00am

Registration & Continental Breakfast

9:00am - 9:30am

Welcome

Sharon A. Santilli, Esq.

Associate Director, Office of Child Support Services

Greetings

Honorable Michael J. Forte

Acting Chief Judge, Rhode Island Family Court

Melba Depeña Affigne

Director, Department of Human Services

9:30am - 10:30am

Michael Ginns

Acting Program Manager, OCSE Region 1

“Putting Families First”

Vicki Turetsky

Commissioner,

ACF Office of Child Support Enforcement

10:30am to 10:45am

Break

10:45am - 11:45am

“Inspiring Family Men”

Doug Edwards

Founder/ Program Director of Real Dads Forever

11:45am - 12:45pm

Continuous Improvement at OCSS

Sharon A. Santilli, Esq.

Associate Director, OCSS

12:45pm to 1:45pm

Lunch / CSLN Awards

1:45pm - 2:45pm

**A View From the Bench: Procedural Justice
1 CLE**

Moderator: Frank DiBiase, Esq.

Chief Legal Counsel, OCSS

Panel:

Magistrate George N. DiMuro, Family Court

Magistrate Armando O. Monaco, II, Family Court

2:45pm - 3:00pm

Dessert Break

3:00pm - 4:00pm

Crowd Sourcing

Now It's your turn!

The audience will be asked to weigh in on different child support issues: pass-through, the debate whether state agencies should be involved with managing parenting time, procedural justice, passport denial, incarceration and other provocative child support issues. It's your chance to voice your opinion!

ANNUAL CHILD SUPPORT TRAINING:

October 27, 2016 8:30am-4:00pm

NO FEE REQUIRED

**ARNOLD CONFERENCE CENTER
CRANSTON, RI**

Watch for details at: www.CSE.RI.GOV