



RI DEPARTMENT OF HUMAN SERVICES
OFFICE OF CHILD SUPPORT SERVICES
77 Dorrance Street
Providence, RI 02903
(401) 458-4400

**IMPORTANT NOTICE FROM:
RHODE ISLAND DHS - OFFICE OF CHILD SUPPORT SERVICES
REGARDING HOUSING AUTHORITY**

Please be advised that effective immediately, the child support payment history you have been requesting for determination of eligibility for housing assistance will now be available to the custodial parent online at <http://www.cse.ri.gov>. The past twelve months of disbursements to the custodial parent is available to the parent by accessing the website with their assigned PIN. If the parent has lost their assigned PIN, they must request a new one through the voice response system at (401) 458-4400. The PIN will be mailed to them and cannot be provided by phone or in person due to issues of confidentiality. Please be aware that the custodial parent may have more than one case and should provide you with payment history for each noncustodial parent. You should ask the custodial parent how many cases he or she has as the first question.

This website tool has been specially designed to assist the custodial parents in providing information for housing and other benefits and to ease the burden of these numerous requests on the child support staff in manually gathering this information.

Accordingly, this office will no longer provide information directly to the housing authority.

Thank you for your cooperation,

Sharon A. Santilli, Esq.

Sharon A. Santilli, Esquire
Child Support Director
Rhode Island Office of Child Support Services