

## **EMPLOYER PAYMENT OPTIONS**

### **EASY & CONVENIENT ONLINE PAYMENTS ARE AVAILABLE TO EMPLOYERS**

#### **OPTION 1**

##### **HOW DO I BEGIN SENDING ONLINE PAYMENTS?**

Child support payments can be made electronically by signing up for online payments at “**RI SmartChild support.com**”. After you complete the necessary form online, a prenote will be processed to confirm your bank account information. It takes approximately 10 days to receive confirmation from your bank. After confirmation of your bank account information is received, you may then begin using the online payment service.

##### **What are the benefits of using the online payment method?**

The online payment method eliminates the cost of paper checks and postage. Online payments are a faster method for processing payments with fewer errors and faster child support payments to the custodial parents.

#### **OPTION 2**

##### **EMPLOYERS OR PAYROLL COMPANIES WHO HAVE THE CAPABILITY TO SEND IN AN EFT FILE**

**If you are an Employer or Payroll Company who has the capabilities to send in your own EFT file for child support payments, there are two-file layout formats that are accepted.**

##### **What are the file formats that are used?**

The standard formats for EFT are both CCD+ and CTX820. The following web site: [www.nacha.org](http://www.nacha.org). Outlines the file layout format for both CCD+ and CTX820. Find out from your bank or payroll company if you are able to transfer in one of these formats.

If you use one of these standard formats, then we can begin by doing a case reconciliation file to be sure all information is correct. To complete the process, an exchange of banking information is required and a prenote is processed to verify bank account information.

